



Customer Name
Account Number

BETSY FEIST 6101-0183661-01

Amount Due

\$85.41

Service address:

140 E 81ST ST APT 8G

NEW YORK, NY 10028-1875

Due Date 04/23/04

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Questions about your bill or how to read it?
Go to http://www.rcn.com/bill

24 hour customer care: 1.800.RING.RCN (1.800.746.4726)

Visit our website: www.rcn.com

Effective April 1, 2004 the Cable Regulatory Fee is increasing from \$.05 to \$.06.

IMPORTANT NOTICE! UNIVISION & TELEFUTURA channel numbers have changed. WXTV is on channel 6 and WFUT is on channel 17. For more information log on to www.univision.com keyword: Nueva York.

CAMBIO IMPORTANTE! UNIVISIONY TELEFUTURA cambiaron de posicion. WXTV esta en el canal 6 y WFUT en el canal 17. Para mas informacion, visite www.univision.com uniclave: Nueva York.

Consolidate your RCN bills into one, convenient, monthly statement. If you subscribe to all three RCN services - Cable TV, Phone, and Internet and are still receiving separate bills, just call to tell us you want one bill.

Monthly Statement - April 2004 ACCOUNT SUMMARY

Balance from last bill \$0.00

Total payments and adjustments-thank you! \$0.00

PAST DUE AMOUNT \$0.00

Current RCN charges \$85.41

TOTAL AMOUNT DUE BY 04/23/2004

\$85.41

50.00

35.41

With your Power/CI bundle, <u>you saved \$30.70</u> this month compared to buying these services separately!

Don't forget to check out www.rcn.com to learn more about exciting new RCN product launches and money-saving special offers.

You are receiving \$15 off your Power package for 12 months)

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DETACH AND MAIL REMITTANCE -- Please allow five business days for processing your payment.

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TELEPHONE CUSTOMERS PAGE 2 OF 4

Non-payment of the following telephone charges will not result in disconnection of your basic local service: Toll charges, 900 numbers, inside wiring, 911 surcharge, Line Features (i.e. Call Waiting, 3-Way Calling, Caller ID, etc.), Operator Charges, DA Charges and Directory Advertising. Please be advised non-payment of all other services will result in disconnection of your basic local telephone service.

SURCHARGE DESCRIPTION

The FCC Subscriber Line Charge is a charge regulated by the FCC to recover costs associated with connecting telephone lines to your home and business.

The Number Portability Surcharge is a charge to recover costs associated with providing number portability between telecommunications service providers.

RCN is required to pay a 5% Franchise Fee to the City of New York in order to provide telecommunication services within the franchise area.

DIAL-UP INTERNET CUSTOMERS

You are responsible for verifying with your local telephone provider that the phone number your computer is dialing in order to access the Internet through RCN is a local access number. RCN SHALL NOT BE RESPONSIBLE FOR ANY OF YOUR TELEPHONE CHARGES FOR ANY REASON.

For a complete list of terms and conditions for RCN Internet service, please see http://www.rcn.com/customer/internet_access_agreement.php

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Customer Name BETSY FEIST Account Number 6101-0183661-01

Amount Due \$85.41

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ACCOUNT DETAIL

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Ba	lan	ce	For	war	d													\$	0.00		

Power CI

Bundle includes:	From	To	Qty	Type of Charge*	
High-Speed Internet			•		
MEGAMODEM MACH 3 @\$17.37	03/15/04	03/31/04	1	PARTIAL	
CABLE MODEM RENTAL @\$2.83	03/15/04	03/31/04	1	PARTIAL	
MEGAMODEM MACH 3 @\$30.65	04/01/04	04/30/04	1	MONTHLY	
CABLE MODEM RENTAL @\$5.00	04/01/04	04/30/04	1	MONTHLY	
Cable					
HBO @\$5.25	03/15/04	03/31/04	1000	PARTIAL	
DIGITAL CHANNELS TIER @\$4.18	03/15/04	03/31/04	1	PARTIAL	
DIGITAL CONVERTER RENTAL @\$2.08	03/15/04	03/31/04	- 1	PARTIAL	
HBO @\$9.26	04/01/04	04/30/04	1	MONTHLY	
DIGITAL CHANNELS TIER @\$7.38	04/01/04	04/30/04	1	MONTHLY	
Total Bundle Price					\$84.00

*Monthly charges are billed in advance. Partial monthly charges will be applied if services begin in the middle of a billing period.

Thank you for choosing RCN the nation's largest competitive provider of bundled Phone, Cable TV & High Speed Internet.

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TAXES, FEES AND SURCHARGES

RCN is in full compliance with Federal and State application of taxes. Visit our website @ www.rcn.com for more detailed information regarding your tax.

0.559×.045±0.00×.549×0.00×.20×.20×.20×.20×.20×.20×.20×.20×.2	Amount
Cable	
OVS Fee	\$1.41
Total taxes, fees and surcharges	\$1.41

Current RCN charges \$85.41

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